# JIWAJI UNIVERSITY, GWALIOR

P.G. PROGRAMME CHOICE BASED CREDIT SYSTEMS (CBCS)



### **MASTER OF COMMERCE**

**SYLLABUS** 

AND

**EXAMINATION SCHEME** 

W.E.F. 2020-2022

SCHOOL OF COMMERCE AND BUSINESS STUDIES **JIWAJI UNIVERSITY GWALIOR- 474002 (M.P.)** 



# JIWAJI UNIVERSITY, GWALIOR

P.G. Programme Choice Based Credit Systems (CBCS)

#### **MASTER OF COMMERCE**

Semester	1	II		111	, , , , , , , , , , , , , , , , , , , ,	IV		
	Core Core		Core	Elective	Core	Elective		
				Centric / Generic		Centric /		
				×		Generic		
Theory	16	16	80	08* (04 C+04G)	80	08*(04 C+04G)		
Seminar**	01	01	01	-	-	-		
Assignment	01	01	01	-	-	a *-		
Project Report	02	02	02	-	04	-		
			12	08	12	08		
Sub Total	20	20		20	20			
Comprehensive Viva-voce (virtual credit)	04	04		04		04		
Total	24	24		24		24		

<sup>\*</sup> Out of elective credits 04credits each may be obtained from other departments/faculties/Institutes.

- Minimum credits be earned for award of degree-96 Credit (Valid credits -80 + Virtual Credits - 16)
- Minimum credits for promotion to next semester -12 valid credits/semester



<sup>\*\*</sup>Ability enhancement and skill development (e.g. Seminar)

# P.G. PROGRAMME CHOICE BASED CREDIT SYSTEMS (CBCS)

#### **MASTER OF COMMERCE**

### **SYLLABUS AND EXAMINATION SCHEME** (FOUR SEMESTER PROGRAMME)

### SEMESTER-I

Paper Code	PAPER	Credits	Nature of Paper	L	Т	P	Maximum Marks
MC-101	Management Principles & Practices	04	Core	4	0	0	100
MC-102	Business Environment	04	Core	4	0	0	100
MC-103	Advanced Financial Accounting	04	Core	4	0	0	100
MC-104	Statistical Analysis	04	Core	4	0	0	100
MC-105	Project Report	02	Core	0	0	2	100
MC-106	Seminar	01	Core	0	0	1	100
MC-107	Assignment	01	Core	0	0	1	100
MC-108	Comprehensive Viva-voce	04	Virtual	0	0	4	100
	Total	24					800

#### **SEMESTER-II**

Paper Code	PAPER	Credits	Nature of Paper	L	Т	P	Maximum Marks
MC-201	Organizational Behaviour	04	Core	4	0	0	100
MC-202	Corporate Accounting	04	Core	4	0	0	100
MC-203	Financial Management	04	Core	4	0	0	100
MC-204	Accounting for Managerial Decisions	04	Core	4	0	0	100
MC-205	Project Report	02	Core	0	0	2	100
MC-206	Seminar	01	Core	0	0	1	100
MC-207	Assignment	01	Core	0	0	1	100
MC-208	Comprehensive Viva-voce	04	Virtual	0	0	4	100
	Total	24					800



### SEMESTER- III

Paper Code	PAPER	Credits	Nature of Paper	L	T	Р	Maximum Marks
MC-301	Marketing Management	04	Core	4	0	0	100
MC-302	Indian Financial System	04	Core	4	0	0	100
MC-303	<ul> <li>a) Personnel Management and Industrial Relations</li> <li>b) Consumer Behaviour</li> <li>c) Management of Marketing Services</li> <li>d) Management of Cost Accounting</li> <li>e) Investment Management</li> <li>( select any one paper)</li> </ul>	04	Centric	4	0	0	100
MC-304	a) Research Methodology b) Income Tax Law and Practices c) Managerial Economics d) Public Finance e) Applied Statistics ( select any one paper)	04	Generic	4	0	0	100
MC-305	Project Report	02	Core	0	0	2	100
MC-306	Seminar	01	Core	0	0	1	100
MC-307	Assignment	01	Core	0	0	1	100
MC-308	Comprehensive Viva-voce	04	Virtual	0	0	4	100
	Total	24					800

### **SEMESTER-IV**

Paper Code	PAPER	Credits	Nature of Paper	L	Т	Р	Maximum Marks
MC-401	Strategic Management	04	Core	4	0	0	100
MC-402	Insurance Principles & Practices	04	Core	4	0	0	100
MC-403	<ul> <li>a) Management of Sales Promotion and Advertising</li> <li>b) Management of Rural and Agricultural Marketing</li> <li>c) International Marketing</li> <li>d) Institutional Accounting</li> <li>( select any one paper)</li> </ul>	04	Centric	4	0	0	100
MC-404	a) Strategic Financial Management b) Economic Legislations c) Foreign Trade Polices Documentation and Procedure d) Indirect Taxes ( select any one paper)	04	Generic	4	0	0	100

	Total	24					600
MC-406	Comprehensive Viva-voce	04	Virtual	0	0	4	100
MC-405	Project Report	04	Core	0	0	4	100

#### **IMPORTANT NOTE:**

- 1. Each Course will be assessed for 100 marks, out of which 60 Marks will be for end semester examination and 40 marks will be for continues evaluation.
- 2. Total three tests of 20 Marks each during the semester in each course. Out of these, marks of obtained in two best tests will be awarded to the student.
- Evaluation of Paper MC-108, 208, 308, 406 i.e. Comprehensive Viva-Voce would 3. be conducted jointly by one internal and one external examiner.
  - Evaluation of Paper MC-106,107,206,207,306,307, i.e. Seminar /Assignment of theoretical papers would be conducted jointly by internal examiner(s).
- 4. Students are required to select two papers, one paper from centric and one paper from generic in III and IV Semester.
- 5. Project Report will be evaluated and Viva-Voce of that report will be conducted by External Examiner.
- University Teaching Department reserves the right not to offer those centric 6. /generic courses to the students of M.Com. III and IV semester for which adequate teaching facilities do not exist in the UTD. The decision of the Head will be final in this matter.



### MC-101: MANAGEMENT PRINCIPLES AND PRACTICES

### (Core Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- UNIT I: Concept, Significance and Principles of Management, Evaluation of Management thought, Managerial roles and skills, some leading Management thinker, F.W. Taylor, Henry Fayol, Functions of Management. Development of Management Thought -Classical, Neo-Classical and Modern approach.
- UNIT II: Nature of Planning, Importance of Planning, Types of plans, steps in planning, Forms of Planning, Limitations of Planning, and Management by Objective. Meaning and Types of Decision, Steps in rational decision making. Corporate Planning and Environmental Analysis, Environment of Decision Making, Difficulties in Decision Making. Principles of Decision making.
- UNIT III: Principles of organizing, Departmentalization, Organization Structure- Formal and Informal Organization, Line & Staff Matrix. Concept of Authority, Types of Authority Relationships. Concept, Process of Delegation of Authority and barriers to Effective Delegation.
- UNIT IV: Distinction between coordination and cooperation, Need for coordination, Requisites for Excellent Coordination, Meaning and Functions of a Leader, Characteristics of Leadership, Approaches to Leadership and Leadership Styles.
- UNIT V: Need for Control, Steps in Control Process, Types of Control Methods, Control Techniques, Management By Exception. Management of change, new Challenges for Managers.

- 1. P.C. Tripathi & P.N. Reddy Principles of Management- Mc Graw Hill
- 2. Meenakshi Gupta Principles of Management- PHI
- 3. T.N. Chhabra Principles of Management, Danpat Rai, New Delhi
- 4. Kumar Pradeep and Thakur K.S., Management Principles and Practices, Wisdom Publications, New Delhi.
- 5. Harold Koontz, O'Donnell and Heinz Weihrich, Essentials of Management, Tata McGraw Hill, New Delhi.
- 6. Stoner, Management, PHI Learning, New Delhi.
- 7. M. Prakash and ParagDiwan, Management Principles and Practices, Excel Books, New Delhi.



- 8. Chandan, J.S., Management concepts and Strategies, Vikas Publishing House, New Delhi.
- 9. Robert C. Apple by: Modern Business Administration, McMillan India Ltd., New Delhi.
- 10. Moshal, B.S., Principles of Management, Ane Books Pvt. Ltd., New Delhi.



### MC-102:BUSINESS ENVIRONMENT

(Core Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva.:40

- Unit -I Concept and Significance of business environment. Components of business environment. Socio culture environment base of business. Concept of business ethics and morality. Concept of social audit. Indicators of Economic Development and performance of Indian Economy.
- Unit -II The Indian Financial Sector, Economic Environment of Business. New Economic Policy, second generation reforms. Present industrial Policy, Industrial licensing policy, export-import Policy, Monetary Policy, Fiscal Policy. Capital market in India.
- Unit -III Political and Legal environment of Business- Critical elements of political environment Government and business, changing dimensions of legal environment in India. Social responsibilities of business, Corporate Governance, Problems of regional imbalances and Economic development, Ethical Environment.
- Unit -IV Patent Act 1951. Competition Act 2002 Liberalization Policy Implications of Globalization. Policy in Business. Labour Environment, Public sectors in India-Process of privatization through disinvestment.
- Unit V International and Technological Environment. Multinational Corporations, Foreign Collaborations and Indian Business. Non-resident Indians and Corporate sector International Institutions. W.T.O., World Bank, IMF. Technological Environment in India. Technology Transfer in India.

- 1. G. Updahaya Sharma &Dayal: Business Environment (Hindi & English) Ramesh Book Depot.
- 2. B.P. Gupta & H.R. Swami Ramesh Book Depot.
- 3. P. Kumar Mahaveer Book Depot.
- 4. O.S. Shrivastava (Kalyani Publication)
- 5. V.C. Sinha, SahityaBhawan



### MC-103:ADVANCED FINANCIAL ACCOUNTING

### (Core Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

Unit I: Final Accounts (Advanced Problems).

Accounting for Incomplete Records, Single entry system and Accounting for Non-Unit II: Profit Organization and professional firms.

Unit III: Investment Accounting Departmental Accounts, Branch Accounts (with independent and foreign branch)

Unit IV: Accounting for higher purchase and instalment system, Accounting for Lease

Unit V: Dissolution of partnership with insolvency. Amalgamation of firm, Sale of firm, Accounting for Insurance Claim.

- 1. Lal, Jawahar and Seema Srivastava, Financial Accounting, Himalaya Publishing House.
- 2. Monga, J.R., Financial Accounting: Concepts and Applications, Mayoor Paper Backs, New Delhi.
- 3. Shukla, M.C., T.S. Grewal and S.C.Gupta. Advanced Accounts. Vol.-I. S. Chand & Co., New
- S. N. Maheshwari, Financial Accounting, Vikas Publication, New Delhi. T.S, Grewal, Introduction to Accounting, S. Chand and Co., New Delhi
- 5. P.C. Tulsian, Financial Accounting, Tata McGraw Hill, New Delhi.
- 6. Bhushan Kumar Goyal and HN Tiwari, Financial Accounting, Vikas publishing House, New Delhi.
- 7. Jain, S.P. and K.L. Narang. Financial Accounting. Kalyani Publishers, New Delhi.
- Compendium of Statements and Standards of Accounting. The Institute of Chartered Accountants of India, New Delhi
- 9. Goldwin, Alderman and Sanyal ,Financial Accounting ,Cengage Learning
- 10. Horn green ,Introduction to Financial Accounting, Pearson Accounting



## MC-104: STATISTICAL ANALYSIS (Core Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

UNIT-I: Measures of Central Tendency: Computation of mean, Mode, Median, Geometric mean, Harmonic Mean, Uses of various averages and Limitations of averages.

> Dispersion and Skewness: Computation of Mean Deviation, Quartile Deviation, standard Deviation and their coefficients, Skeweness and its coefficient.

UNIT-II: Correlation- Meaning, Definitions, Types and Degree of Correlation, Methods of Correlation.

> Regression Analysis- Meaning and Uses of regression analysis, Regression lines, Regression coefficient and its properties, Regression equations (a) by using mean, SD and coefficient of correlation and (b) by using method of least square.

- UNIT -III: Introduction, Measurement of association of attributes: Comparison of Observed and Expected Frequencies Method, Proportion Method, Yule's Coefficient of Association, Chi-square test: Meaning and Uses of Chi-square, Measures of Chi-square.
- UNIT-IV: Concept and Importance of the probability, Basic terminology, Calculation of probability, Addition theorem, Multiplication theorem, Bernoulli Theories, Bayes' theorem and its Applications.

Distribution- Binomial, Poisson and normal Distribution.

UNIT-V: Sampling Theory- Basic concepts, Types, Techniques and Testing, Practical uses of sampling, Standard errors and its computation. Test of single proportions and difference of proportions.

> Hypothesis, Concept of standard error, Test of significance, Large Samples-Problems relating to test of significance of means, Test of significance of proportions.

> Test of significance of small samples 't' tests for significance of means only. Test of significance of Large samples 'Z' tests.

#### Suggested Readings:

1. Beri, G.C., Business Statistics (Tata Mc Graw Hill 2nd Edition).

- 2. Sharma, J.K., Business Statistics (Pearson Education 2nd Edition).
- 3. Gupta, S.P., Statistics, S.Chand & Sons.
- 4. Wilcox, Rand R., BASIC STATISTICS Understanding Conventional Methods and Modern Insights, Oxford University Press, 2009.
- 5. Hoff, Peter D., A First Course in Bayesian Statistical Methods, Springer, 2009.
- 6. Dalgaard, Peter Introductory Statistics with R, Second Edition, Springer, 2008.
- 7. Render, and Stair J.R., Quantitative Analysis for Management (Prentice Hall 7th Edition).
- 8. Rubin, L., Statistics for Management (Person 2000, New Delhi 7th Edition).
- 9. Black, K., Business Statistics for Contemporary Decision Making, Wiley Student Edition.
- 10. Richard I. Levin and David S. Rubin, Statistics for Management, Pearson Education, 6th Edition or 7th Edition.



#### MC-201: ORGANIZATIONAL BEHAVIOUR

### (Core Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- Unit I Concepts, Nature and Determinants of organization behaviour, Models of organization behaviour, Challenges and opportunities for organization behaviour, Meaning and Importance of Individual behaviour, natural Process of perception, Components of Learning, Principles and Theories of Learning.
- Unit II Values and attitudes Concepts, Types and sources, Measurement of Attitude, Defining and classifying groups, stages of Group Development, Group Structure, Group processes, Group Dynamics, Group V/S Team, Team Effectiveness, Group And Intergroup Relations.
- Unit III Emerging perspective of Motivation, concepts and Types of motivation, theories of Motivation Mallow's Hierarchy of needs, Herzberg's two factor theory, ERG Theory, Vroom's expectancy theory, equity theory, reinforcement theory and behaviour Modification.
- Unit IV Nature and significance of leadership, leadership in Different Cultures, Leadership Theories: Trait Theories, Behavioral Theories - Ohio State Studies, Michigan Studies, and Managerial Grid. Fielder's Contingency Model, Hersey and Blanchard's situational Theory, path Goal Theory, Leadership Styles and transformational Leadership.
- Unit V
  Transitions in conflict thought, functional versus Dysfunctional conflict, conflict Process, conflict Management Techniques, negotiation Process concept of Organizational culture, Relationship of Culture with Organizational behavior, national and Global culture, Levels of Organizational Culture. Organizational change and Development-forces of changes, Resistance to change, Process for planned Organizational change, Change cycles and techniques of Organizational Development.

#### Suggested Readings:

- Kumar Pradeep and Thakur, K.S., OrganisationalBehaviour, Wisdom Publications, New Delhi.
- Fred Luthans, OrganisationalBehaviour, McGraw Hill Book Co., 1995.
- Stephen P. Bobbins, OrganisationalBehaviour, Prentice Hall, 1997.
- Keith Davis, Human Behaviour at Wor/c,.-M.cGraw Hill Book Co., 1991
- Gregory Moorehead and R.S. Griffin, OrganisationalBehaviours: Managing People and Organisations, Jaico, 1994.
- Judith R. Gordon, A Diagnostic Approach to OrganisationalBehaviour, Allyn& Bacon, 1993.
- Pradeep Kumar and K S Thakur, Organizational Behaviour, Wisdom Publication.

), M.COM. (CBCS) SYLLABUS 202

### MC-202:CORPORATE ACCOUNTING

#### (Core Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

Unit - I Issue and Forfeiture of shares, Accounting for Redemption of Preference Share and Debenture, Buy back of Equity Share, Bonus Shares.

Unit - II Company Final Accounts.

Unit - III Computation of prior and post incorporation profit and loss. Accounting of under writing commission

Unit - IV Valuation of Goodwill, Valuation of Share, Accounting for Liquidation.

Unit - V Merger of Companies, AS-14, Internal reconstruction of a Company.

- M.C. Shukla, T. S. Grewal& S. C. Gupta, Advanced Accounts Vol. II, , Sultan Chand & Company Ltd; Ram Nagar, New Delhi - 110055.
- R. L. Gupta & M. Radhaswamy, Company Accounts, , Sultan Chand & Sons, 23, Darya Gani, New Delhi - 110002.
- S.N. Maheshwar, Corporate Accounting, Vikas Publishing House (Pvt) Ltd; 576, Masjid Road, Jangpura, New Delhi - 110014.
- S.P Jain & K.L Narang, Company Accounts, Kalyani Publishers, 24, Daryaganj, New Delhi -110002.
- Sehgal&Sehgal, Advanced Accounts, Vol. 2,



### MC-203: FINANCIAL MANAGEMENT

(Core Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- Unit I Financial Management - Introduction, concept of finance functions, Types of Financial Decisions, Importance, Objective organization and responsibility of finance Management.
- Unit II Financial Planning, Capitalization, over and under capitalization, capital structure, Trading on equity.
- Unit III Leverage Analysis: Operating and financial, long term medium term, short term requirement sources of funds Share Capital & Debenture.
- Unitt IV Cost of capital: objectives, Types and Analyses, Dividend Decision Policy, Management of Income and Ploughing back of profits.
- Unit V Management of working capital, Management concepts of working capital, significance of working capital, sources of working capital, methods of working capital control techniques of cash, receivable, Inventory.

- Kuchhal, S. C. Chaitanya, Financial Management-.
- Kulkarni, M. A. Career, Financial Management.
- Pandey, I. M. Vikas, Financial Management
- Horne, J. C. V., Financial Management & Policy, Pearson.
- Srivastava, R. M., Financial Management & Policy: Global Praspective, Himalaya.
- R.P. Rustagi, Financial Management,
- B. Banerjee, Financial Management & Policy,



### MC-204:ACCOUNTING FOR MANAGERIAL DECISIONS

### (Core Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- Unit I Management Accountancy: meaning, Nature, scope and functions, Role of Management Accounting in decision making, Tools & Techniques of Management Accounting. Management Accounting Vs. Financial accounting and cost Accounting.
- Unit II Financial Statements, Meaning Limitations, Objectives and Methods of Financial Statement Analysis: Ratios - Classification, Profitability, Turnover ratio Financial Ratios, Advantages of Ratio Analyses and Limitations.
- Unit III Capital Budgeting - Nature, Characteristics and Methods of Capital Budgeting.
- Unit IV Fund flow, cash flow statement (As per Accounting Standard)
- Unit V Cost of Capital, Responsibility Accounting, Management Reporting.

- S.P. Gupta, Management Accounting
- K.G. Gupta, Management Accounting
- S.N. Maheshwari, Management Accounting
- Jawaharlal, Management Accounting
- R.P. Rustagi, Management Accounting
- Agrawal&Agrawal, Management Accounting (Hindi)



#### MC: 301- MARKETING MANAGEMENT

### (Core Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- Unit I Concept of Marketing and marketing Management, Meaning, Nature, Objective and importance, Difference between market and marketing, Retailing and selling. Functions of marketing management Role of marketing in economic development. Indian Marketing, Environment Marketing mix, marketing planning, Planning process, Market Segmentation; its concept, Nature and bases.
- Unit II Marketing Information System: Concept, need and components, Marketing Research Concept, Objectives and process.

Sales forecasting: Role, Factors and Steps. product planning and development, Product classification, Product life Cycle, Product Positioning and diversification, Development of New Product.

- Unit III Product Branding and packaging Product pricing decision, methods of Price Determination, new Product Pricing policies, Resale price maintenance. Challenges before modern Marketing in India, Marketing and Social responsibility, marketing Ethics.
- Unit IV Concept and significance of sales promotion, Sales promotion Programmes and strategies. Sales Management: Meaning, objective, Recruitment and selection, Training Compensation to sales staff. Personal selling: Role and significance, qualities of sales force, Personal selling process, Types of personal selling. Channels of Distribution: Concept Role, Classification and factors. Sales Intermediaries. Types and factors, concept and components of Physical distribution.
- Unit V Concept, Nature, Objectives and Importance of Advertisement. Effects of Advertising on production, Market, Consumers and Industrial Growth.Social effects and Ethical issues in Advertising.

Advertising process, media role and their selection, Advertising Message Measuring Advertisement Effectiveness: Objective and methods, Advertising Audit, Advertising Agency, Function, types and selection.

- Philip Kotler, Marketing Management Analysis, Planning, Implementation and Control, Prentice Hall of India.
- M.M. Varma& R.K. Agarwal, Marketing Management, Forward Publishing Company
- R.S. Davar, Marketing Management, Progressive Publications.
- RakeshKhurana& A.N. Ravichandra, Strategic Marketing Management Concepts & Cases, Global Business Press.

### MC-302: INDIAN FINANCIAL SYSTEM

### (Core Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

Unit - I	Introduction to Financial System: Components Functions, Nature and Role, Relationship between Financial System and Economic growth.
Unit - II	Money Market in India: Meaning, functions, Development of Money Market in India, Money Market Instruments. capital Market: Meaning, functions and Reforms.
Unit - III	Depositories and Custodians: Depository System - NSDL, CSDL, Stock holding corporation of India, derivative Market: Concept, Benefits and needs, Types of Financial Derivatives, forward and future contracts, options, futures, types and benefits.
Unit - IV	Credit Rating: Concept, Need, objectives and significance, credit rating agencies in India.

Funds. Objectives and need of Financial system Reforms.

Mutual Funds: Introduction, History. Types, organization, Regulation over Mutual

#### Suggested Readings:

Unit - V

- . M.Y. Khan, Indian Financial System
- M.Y. Khan, Indian financial system 6ED
- HR Machiraji, Indian Financial System
- B. Pathak, Indian Financial System



# MC-303 (a): PERSONNAL MANAGEMENT & INDUSTRIAL RELATIONS (Centric Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- Unit I Management: Concept, nature, functions and Organisation of personnel department, manpower planning, Personnel policies, personnel Management in Indian perspective.
- Unit II Job Analysis, Recruitment, Selection, Placement, Psychological Tests Induction & Training, Performance Appraisal, Merit rating, Executive Development, employee counseling.
- Unit III Industrial Relations: Conceptual Analysis Meaning, Three Actors of Industrial Relations, Importance and Objectives, Conditions and Approaches for Congenial Industrial Relations, Limitations of Industrial Relations, How to manage Industrial Relations in Hospitals.
- Unit IV Industrial Conflicts: Concept, causes and Types of Industrial Conflicts, Prevention and Settlement of Industrial Conflicts. Workers' Participation in Management - meaning, Objectives, Essential Conditions, Forms, Work committees and Employees Empowerment.
- Unit V Compensation planning, methods of compensation, incentives & Fringe benefits, Industrial Efficiency. Industrial Psychology: Nature, objectives & Scope, Principles & Methods of Ind. Psychology.

- Tripathi, Personnel Management & Industrial Relations, Sultan Chand & Sons.
- BiswanathGhosh, Personnel Management & Industrial Relations, The World Press Pvt. Ltd.
- S.D. Punekar, Labour Welfare, Trade Unionism and Industrial Relations, Asia Publishing House.
- A.M. Sharma, Industrial Relations Conceptual and Legal Framework, (Himalaya Publishing House.

### MC-303 (b): CONSUMER BEHAVIOUR

#### (Centric Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- Unit I
  Introduction, meaning and significance of consumer behaviour, determinants of consumer behaviour, consumer behaviourVs Buyers behaviour consumer buying process, consumer movement in India.
- Unit II Organisational Buying behaviour and consumer research: Characteristics, process and determinants of organisational buying behaviour. Concept, History, objectives and process of Consumer Research.
- Unit III Consumer needs and motivations: Types and systems of consumer needs.

  Meaning of motivation, needs and goals, Dynamic nature of consumer motivation. Measurement of motives and Development of Motivational Research.
- Unit IV Personality and consumer behaviour: Concept of personality, theories of personality, personality and understanding consumer diversify, self and self-images.
- Unit V Social class and consumer Behavior: Meaning, Need, measurement and lifestyle profiles of the social class, Social class Mobility, Affluent and Non affluent consumer selected consumer behaviour applications of social class.

- Wayne D. Hoyer, Deborah, Consumer Behavior.
- · Schiffman, Consumer Behavior, 9/e,
- S.L. Gupta and Sumitra Pal, Consumer Behavour: An Indian Perspective.
- Ramesh Kumar, Consumer Behaviour and Branding



### MC-303 (c): MANAGEMENT OF MARKETING SERVICES

### (Centric Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- Unit I Concept of services, Need for service Marketing, Management of marketing services, market segmentation and market mix for services, key areas of services.
- Unit II Marketing of Bank and Insurance services: Concept, various users, Buyers, psychology, product planning and segmentation, marketing mix, personal selling.
- Unit III Marketing of Hotel and Hospital services: concept, users and their behaviour, Hotel product, market segmentation, Market mix, pricing decision, Hotel Marketing in India, Hospital Marketing in India.
- Unit IV Marketing of consultancy services: Concept and need, users and their behaviour, product, planning and development, Market segmentation concept and need of personal care services education service Indian scenario.
- Unit V Marketing of Transport services: Concept uses, product planning, market segmentation, Marketing Mix, price policy, significance of marketing management for Rail and Road Transport.

- JhaS.M.Service Marketing, Himalaya Publications Ltd.
- Philip Kotler, Marketing Management Analysis, Planning, Implementation and Control, Prentice Hall of India.
- M.M. Varma& R.K. Agarwal, Marketing Management, Forward Publishing Company.
- RakeshKhurana& A.N. Ravichandra, Strategic Marketing Management Concepts & Cases, Global Business Press.



### MC-303 (d) MANAGEMENT OF COST ACCOUNTING

(Centric Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- **Unit I** Various cost concepts, Techniques of inventory control methods of wage payment, classification and allocation of overheads.
- **Unit II**Process Accounting, joint product and By product, Equivalent Production and Inter process profit, Operating costing: Transport, Power generation and Hotel operation costing.
- Unit III Marginal Costing: Concepts, Break Even Analysis, Applications of Break-even analysis. Use of Marginal Costing in business decision.
- Unit IV Budgetary Control: Basic Concepts, Preparation of Functional budgets. Cost Audit: Objectives and Advantages. Preparation of cost Audit Programme, cost Audit note and working papers, process of cost Audit, Cost audit report.
- **Unit V** Standard Costing and Variance Analysis: Basic concepts of standard costing, material, labour and overhead variances and its computation.

Activity based costing, Balanced score card.

- Thakur, K.S., Cost Accounting Theory and Practices, Excel Books, New Delhi.
- . P.V. Rathnam, Cost and Management Accounting
- R.S. Kaplan, Advance Management Accounting



# MC-303 (e): INVESTMENT MANAGEMENT (Centric Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- Unit I Investment: Concept objectives and Types, Investment and speculation, factors of sound investment. Financial Markets: Meaning and types. Investment opportunities available in India.
- Unit II Investment process, negotiable and Not negotiable investment, concept of Return and Risk sources, types and measurement of risk. Portfolio Management, Markowitz Model, Capital Assets pricing Model.
- **Unit- III** Security Analysis: Fundamental, economic Industry and Technical Analysis. Dow theory, Elliott wave theory, efficient Market Hypothesis.
- Unit IV Stock exchange in India: BSE, NSE, O.T.S.C., Interconnection of stock exchange in India, Stock Indices and their computation. SEBI their powers and functions.
- Unit V Emerging Trends in Indian Capital Market Depositories and Scriptless trading. Book.Building, Stock tending scheme, Rolling settlement Green shoe option, Responsibilities and Code of Conduct for Portfolio Manager.

- Peter L. Bernstein, Investment Management- Wiley Frontiers in Finance Series,.
- · Robert L. Hagin, Investment Management-.
- AswathDamodaran, Investment Philosophies-
- Shashi K. Gupta, Investment Management- Security Analysis
- R.P. Rustagi, Investment Management



### MC-304 (a) RESEARCH METHODOLOGY

### (Generic Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- Unit I Business Research, Meaning, Nature And Types of Research. Research Process, meaning, Identification, Selection And Formulation of Research Problem, Sources of Research Problem, Variables and types of Variables.
- Unit II Meaning of Research Design, Need for Research Design, Features of A Good Research Design, Types of Research Designs - Exploratory, Descriptive, Experimental And diagnostic, Hypothesis - Concept, Sources and Types, Formulation of Hypothesis.
- Unit III Concept of sources of Primary Data and Secondary Data and its uses in Research, Questionnaires, Interviews And Surveys. Observation, Contents analysis and measurement Scales, Techniques of Developing Scales, Reliability and validity of Scales.
- Unit IV Data Analysis Using Statistical Packages, Hypothesis Testing Parametric And Non-parametric Tests, Analysis of Differences Between A Single Sample and a population, Analysis of Differences Between Two or more than two levels of An Independent variable, Analysis of Designs with more than one independent variable, Analysis of Relationships, Statistical Inferences for one or two samples. Chi-square Tests, Analysis of Covariance (Ancova) and use of multivariate Analysis in Business Research, Application of SPSS.
- **Unit V**Research Report: Types of Reports and Characteristics of a Research Report, Formulation of Research Report, layout of Research Report, Utility and Limitations of Research Report, Footnote, References and Bibliography.

- Kothari, C.R., Research methodology Methods and Techniques, New Age International Limited Publishers, New Delhi.
- Donald R Cooper and Pamela S Schindler, Business Research methods, Tata McGraw Hill Company Limited, Noida.
- J.K. Sachdeva, Business Research Methodology, Himalaya Pub. House, New Delhi.



# MC-304 (b):INCOME TAX LAW AND PRACTICES (Generic Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

Unit - I	Computation of tax liability of Individual.
Unit - II	Assessment of HUF and Co-operative society.
Unit - III	Assessment of partnership firm and computation of tax.
Unit - IV	Assessment of company and computation of tax.
Unit - V	Income tax, Authorities Appeal and Revisions, Advanced payment of tax, Tax deducted at sources, PAN, Types of Assessment.

- SripulSachtech, Income Tax Law
- Mahrotra&Mahrotra, Income Tax Law
- Singhani, Income Tax law
- Dr. Modi&Modi, Income Tax Law



# MC-304 (c): MANAGERIAL ECONOMICS (Generic Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- Unit I Introduction: nature and significance, scope of Managerial Economics, Role and Responsibility of Managerial economics in business. Principles of managerial decision analysis, concept of micro &macro economics.
- Unit II Demand Analysis: Elasticity of demand Theories of demand, Demand Forecasting: Nature Scope & significance, types & methods Demand Forecasting for established products, Demand Forecasting for new products. Test marketing, Opinion pooling, Life cycle.
- Unit III Production and Cost Analysis: Production Function, Laws of return, Internal & external economics and Diseconomy. Money cost, Real cost, opportunity cost & other types of cost. Relationship of marginal cost and average cost.
- Unit IV Analysis of Revenue &price determination Derivation of marginal and average revenue, Relation between marginal and Average curves. Price determination under perfect competition, Monopoly, monopolistic competition and oligopoly.
- Unit V
  Profit Management: Concept of Profit Difference between Economic profit and accounting profit, Theories of profit, Tools of profit planning. Business Cycles: meaning, Causes, Phases, Theories of Business cycles, Hawtrey, Haywek, Hick and Kalecki.

- Suma Damodaran, Managerial Economics Oxford University Press 2006.
- Thomas. R. Christopher and Maurice Charles S Managerial Economics: Concepts and Application Tata McGraw Hill 20065. R.Saravanan&R.Karuppasamy Managerial Economics, science Tech Publications(India) Pvt.Ltd., 2009.
- Pal Sumitra Managerial Economics Macmillan India Ltd 2007.
- G S Gupta Macro Economics Tata McGraw Hill 2006.
- H.Carig Peterson and W.Cris Lewis Managerial Economics Pearson Education 2005.
- P.L.Metha, Managerial Economics, Sultan Chand & Sons



# MC-304 (d): PUBLIC FINANCE (Generic Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- Unit I Nature scope and importance of public finance, Difference between public finance and private finance. Role of Public Finance in Economic development.
- Unit II Public expenditure - Nature importance classification and principles. Effect of Public expenditure: Public revenue nature, classification and sources.
- Unit III Concept of Taxation - objective forms and principles of taxation Indian taxation system, taxable capacity, effect of taxations.
- Unit IV Public debt - meaning nature and importance redemption of public debt. Impact of Public debt, debt burden over India.
- Unit V Financial Relation between Central and State Government report of latest financial Commissions. Trends of Public expenditure India.

- Modi& Sharma, Public Finance, R.B.D. Jaipur
- V.C. Shinha SahityaBhawan
- K.P. Jain College Book Depot Agra



### MC-304 (e):APPLIED STATISTICS

#### (Generic Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- Unit I Statistical System in India Historical background and present statistical setup, Central Statistical organisation (C.S.O.), National Sample Survey Organisation (NSSO) and State Statistical organisation (SSO).
- Unit II National Income Statistics Meaning, Significance, Metods of calculating national income, Estimation of National income in India, Agriculture Statistics and Industrial Statistics.
- Unit III Trade Statsitics Internal trade statistics and foreign trade statistics,

  Labour Statistics types, sources, publication, limitations and suggestions.

  Price Satistics type, importance, uses and limitations, measurement of price statistics by wholesale price index numbers and consumer price index numbers.
- Unit IV Population Statistics Meaning, Characteristics of population statistics, Method of Census, Main feaures of Indian Census 2011.

Vital Statistics – Meaning and Significance, Measurement of Fertility – Crude Birth Rate, GenralFertilility Rate (GFR), Specific Fertility Rate (SFR), Total Fertility Rate (TFR), Gross Reproduction Rate (GRR) and Net Reproduction Rate (NRR).

Measurement of Mortality – Crude Death Rate (CDR), Specific Death Rate (Sp.D.R.) and Standardised Death Rate (SDR).

Unit - V Role and Organisational Structure; Department of Research and Statistics, RBI, Statistical Branch of Central Board of Direct Taxes, Indian Agricultural Statistics Research Institute (TASRI).

General Shortcomings of Indian Statistics and suggest some measure of eradicate them.



### MC-401:STRATEGIC MANAGEMENT

(Core Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- UNIT I Course Overview; Course Objectives; Evolution of Business Strategy & Policy, Business Strategy & Policy: Strategic Vision & Mission; Establishing Objectives; Crafting A Strategy, Analysis of the External Environment; Methods for scanning the external environment Structural Analysis; Porters Principles of Industry Competition, Strategic Management process.
- Evaluating Company Resources And Competitive Strengths: Swot Analysis, Unit - II Situational Analysis in Health Sector, Michael Porters Value Chain Approach to Operational Analysis; HRM; The Difference between Traditional cost Accounting & Activity Based Cost Accounting, Internal Growth Strategies; External Acquisition Growth; Disinvestments; Grand Strategies of Disinvestments; Retrenchment.
- Unit III Positioning of the Business Portfolio : Strategic Business Units; Product Life -Cycles; The Experience Effect; A Matrix Representation for the Business Portfolio The BCG Methods; Evaluating the strategies of Diversified Companies; Using A Nine - Cell Matrix To Simultaneously Portray Industry Attractiveness And Competitive Strength; Strategic - Fit Analysis; Resource Fit Analysis.
- Unit IV Strategy And Competitive Advantage : The Five Generic competitive strategies; lowcost provider Strategies; Differentiation Strategies; The Strategy of being A best cost provider; Focused Or Market Niche Strategies; Cooperative Strategies; Alliances An Competitive Advantage, A Framework for implementing Strategy; The Principal Strategy-Implementing Tasks; Leading the implantation Process; Building A Capable organization; matching Organization Structure to strategy; Organization Design; Types of Organization Structures.
- Unit V Strategic Evaluation And Control: Importance of Strategic Evaluation; barriers In Evaluation; Designing Strategic Control Systems: Using A Balanced Scorecard Approach to measure Performance.

- AzharKazmi, Business Policy, Tata McGraw Hill, New Delhi.
- Thomas L. Wheelen and J. David Hunger, Strategic Management and Business Policy, Pearson Education, New Delhi.

### MC-402: INSURANCEPRINCIPLES AND PRACTICES

(Core Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- Unit I Introduction of Insurance Definition need, characteristics, Importance, functions, Principles, Scope and Limitations. Classification and organisation of Insurance, Insurance Organization in India.
- Unit II Insurance Contract Essentials, provisions of contract, Types of Insurance Contracts, Relationship between compansation and Life Insurance Contract, Double Insurance, Re-insurance, Ordinary Contract and Insurance contract.
- Unit III Life Insurance Introduction, features significance legal rules for Life Insurance contracts, Annuty Classification and enductum of Life Insurance pakages Nomination, Surrender, Computation of presences Net and Gross premium, Valuation, Disinbetion of Profit & Management.
- Unit IV Marine Insurance Introduction Need, Importance essential elements of marrine Insurance Contract, Valuation clause, Assignment clause, General Survey Losses, Special Losses of marine claim of Losses Procedure.
- Unit V Fire Insurance Introduction essential elements of fire insurance.

- . M.N. Mishra & S. B. Mishra, Insurance Principles and Practice
- M.C. B.S. GargBodla K. Pal, Mahesh Chand Garg, Insurance Management: Principles and Practices- India Insurance Report- Dharmendra Kumar, Rahul Singh.



## MC-403 (a): MANAGEMENT OF SALE PROMOTION & ADVERTISING (Centric Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

#### Unit - I Introduction:

Concept, Scope, Objectives and Functions of advertising. Role of advertising in marketing mix and the advertising process.Legal ethical and social aspect of advertising.

#### Unit - II Pre-Launch Advertising Decision:

Determination of target audience, Advertising media and their choice. Advertising measures. Layout of advertisement and advertising appeal, Advertising copy.

#### Unit - III Promotional Management:

Advertising department, Role of advertising agencies and their selection, Advertising budget, Evaluation of Advertising effectiveness.

#### Unit - IV Personal Selling:

Meaning and Importance of personal settling, Difference between personal selling, Advertising and sales promotion, Methods and procedure of personal selling.

#### **UNIT - V** Sales Management:

Concept of sales management, Objectives and Functions of sales management. Sales Organization, Management of sales force and Sales force objectives, Sales force recruitment, selection, training, compensation and evaluation.

- R.R. Still, Sales Management Decision Strategies & Cases
- J.C. Sinha, .Principles of Marketing & Salesmanship
- K.R. Balan, Marketing & Sales Management
- D.A. Aaker, Advertising Management
- M. Mohan, Advertising Management: Concepts & Cases.



## MC-403 (b):MANAGEMENT OF RURAL & AGRICULTURAL MARKETING (Centric Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

#### Unit - I **Rural Marketing:**

Image of Indian rural marketing and Approach to rural markets of India, Rural consumer and demand dimensions and Market segmentations, Channels of distribution and physical distribution, Product Management, communication and sales force tasks.

#### Unit - II Agricultural Marketing:

Concept, Nature, Scope and Subject matter, Classification of agricultural products and their difference with manufactured goods.

Agriculture market - Meaning, Components, Dimensions and Classification.

Market structure - Dynamics of market structure, Components of market structure and Market forces.

#### Unit - III Market Management and Channel Strategy:

Modern marketing Management and agricultural products, Structured organized markets - commodity exchange and produce exchange, Cash market, Forward dealing, Exchange market, Speculative market, Channels of distribution for consumer goods, Agricultural consumer goods and Agricultural raw materials.

#### Unit - IV Regulated Market in India:

Regulated market, Genesis of regulated market in India, Limitations in present marketing regulations, Advantages and Limitations of regulated market, Organization of regulated market, Future of regulated markets and Regulated markets in India.

#### Unit - V **Marketing of Farm Product:**

Packaging - Packing and Packaging, Packing materials. Transportation-Advantages, Means of transport and Transportation cost. Grading and Standardization - Meaning, Type, Criteria, Labeling and Specification, Storage, Warehousing, Processing and Selling.

- RajaniVohra, Seema Chopra, Rural and Agricultural Marketing.
- ManoharLalJalan, Marketing of Agricultural inputs, Published by Himalaya Publishing House (Delhi). 1988.
  - T.P.GopalSwamy, Rural Marketing published by Wheeler publishings (New Delhi) 1998.



### MC-403 (c): INTERNATIONAL MARKETING

### (Centric Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- Unit I International Marketing: Meaning, scope, Nature and Significance. International Marketing Environment - Internal and External, International Market, Orientation, Identification and Selection of foreign market, Functions and qualities of an Export management.
- Unit II Export Organizaiton: Meaning, affecting factors and types, Overseas Product Development: It's concept and methods, Pricing and its factors, Methods of Pricing, Price quotation.
- Unit III Direct Trading and Indirect Trading: Meaning and methods, Methods of Payment in International Marketing.
- Unit IV Export Credit: Meaning, Nature, Influencing factors and significance, methods of Export Credit, Export Credit and Finance in India. Risk in Export Trade, Role of the Export Credit Guarantee, Corporation of India Limited, The Export-Import Bank of India.
- Unit V Export and Import Procedure, Documentation in foreign trade, Bilateral and Multilateral Trade Agreements, Its meaning objective, types and significance, SAARC, Role of WTO in Foreign Trade.



# MC-403 (d): INSTITUTIONAL ACCOUNTING (Centric Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

Unit - I	Accounting for Holding Company (with one subsidiary company only)
Unit - II	Accounts relating to Bank and Insurance Company (General & Life Insurance).
Unit - III	Double Accounts System - need, purpose form of presentation of final Account of Electricity Companies. Gas, Water & Railway Company.
Unit - IV	Government Accounting, Local Government. (Municipalities &Panchayat), Accounting for co-operative societies
Unit - V	Inflation Accounting, Human Resources Accounting.

- R.G. Gupta & M Radhaswamy, Sultan Chual & Sons
- A Mukherjee, M. Hanif, Tata Macgraw
- Khandelwal&Khandwal, Ramesh Book Depot.
- S.M. Shukla. Special A/c. SahitiyaBhawan .
- Shukla&Gerrewal Ad-A/c.



### MC-404 (a): STRATEGIC FINANCIAL MANAGEMENT

### (Generic Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- Unit I Strategic Financial Management - Concept, Objectives components and goals. Capital structure, Trade off model EPS analysis - ROI - ROE analysis. Cost volume Profit analysis and operating leverage. Financial leverage an effect on shareholders return.
- Unit II Financial Aspects of supply chain management and Distribution chain management. introduction. Strategic Vendor Management. Approaches for Investory cost Analysis. Strategic Product Pricing.
- Unit III Financial Aspects Corporate Restructuring.Concept, objective Importance.
- Unit IV Ethical Aspects of strategic Financial Management. Meaning, Concept & components. Ethical brand Equity Entrepreneurship and Ethical F.M.
- Unit V Mutual Funds.Regulatory framework.Evaluation of various schemes of mutual funds.

- I.M. Pandey, Financial Management, Vikas Publication.
- G.P. Jakhotiya, Strategic Financial Management, Ramesh Book.
- S.P. Gupta: Financial Management (Hindi)
- V.K. Bhalla: Instrument Management S. Chand & Sons.
- Preeti Singh: Instrument Management, Himalayan
- P.V. Kulkarni: Financial Management
- Khan & Jain: Financial Management



# MC- 404 (b): ECONOMICS LEGISLATION (Generic Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

Unit - I The industries Development and Regulation Act 1951

Consumer protection Act 1986

Unit - II Essential Commodities Act 1953

The standard of weight and measures Act 1976

Unit - III Foreign Trade (Development and Regulation Act 1992)Foreign contribution (Regulation Act 1976.

Unit - IV Securities and exchange Board of India Act 1992.Industrial companies (Special Provision Act).

Unit - V Copyright Act 1957

Trade and Merchandise mark Act 1958. Registration Act 1988

- Robert W. Emerson J.D. (2009), Business Law 5th Edition
- Kenneth W. Clarkson, Roger LeRoy Miller, and Frank B. Cross (2010), Business Law: Text and Cases – 12th Edition Legal, Ethical, Global, and Corporate Environment
- Mercantile Law 2 Vols. Set- Arun Kumar.



# MC-404 (c): FOREIGN TRADE POLICIES - DOCUMENTATION AND **PROCEDURE**

### (Generic Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

Unit - I	Foreign Trade Policy - Need, objectives, significance rationale types of documentation, obtaining export and import licence.
Unit - II	Processing an export order, preshipmentImpection and quality control.
Unit - III	Foreign Exchange and GR Formalities Excise and Custom Clearance of export cargo.
Unit - IV	Shipment of goods and pot procedures customers clearance of import cargo.
Unit - V	Pot shipment formalities and procedures claiming duty drawbacks and other

#### Suggested Readings:

India's Foreign Trade, Anmol Publications.

benefits.

R K Sen, S Pan, Foreign Direct Investment and Trade in India Deep & Deep Publications.



MC-404 (d): GOODS AND SERVICE TAX

(Generic Paper)

Max. Marks: 100 Ext. Exam: 60 Cont. Eva: 40

- Unit I Introduction of GST- Constitutional framework of Indirect tax before GST. Concept of GST, Objectives and purpose of GST. Need of GST. Salient features of GST, Structure of GST(SGST, CGST, UTGST and 1GST)
- Unit II Levy and collection of GST-Tax reforms and GST in India, supply of goods and service - Place of Supply within state, Interstate, Impact and export. Time of Supply, Valuation of GST, Valuation rules, Tax rate, and Composition scheme.

Custom duty, concept, classification, valuation of custom duty, practical problems relating to custom-duty.

- Unit III Input Tax credit- eligible and Non-eligible input tax credit, Appointment of credit and blocked credit, Tax credit in respect of capital goods -Recovery of excise tax credit. Transfer of Input credit. TDS, TCS reverse charge Mechanism. Job work.
- Unit IV Registration procedure of GST. Person liable and not liable for registration. Goods and Service Tax network (GSTN). Salient features of GSTN. Amendments, cancellation and Revocation of registration, Return of GST, Calculation of GST.
- Unit V GST council, GST benefits, GST Authorities, Rights and Duty of GST Authority. GST Refund. Appeal. Revision and Settlement, Penalties and offences.

- GST E-Way Bill Samasyaen Evam Samaadhaan Hindi, C.A. Arpit Haldia & C.A Megha Haldia
- GST Manual with GST Law Guide- TAXMANX